



The Municipality of the
VILLAGE OF BURK'S FALLS

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January 18, 2021

Dear residents;

With the Provincial Emergency Order and Stay at Home Order, in effect as of Thursday January 14th, 2021, Council would like to provide a few updates and operation changes.

Understanding that added restrictions can be challenging for our community especially our vulnerable population, those that live alone and our community's youth, Council commends your efforts to continue to stay health and stay safe. Please continue to be kind to one another, respectful and keep in touch virtually or from a distance. As a community we will get through this.

Effective January 15th, 2021:

1. Municipal Government is an essential service; continuity of business is important. At this time, due to the Provincial restrictions the municipal office is closed to the public. Staff remain onsite answering phone calls and emails during regular business hours.
 - Payments such as water/taxes can be received at the drop box at 172 Ontario Street. The drop box is monitored hourly, payments of cash will be applied to an account in full, over payments will result in an account credit.
 - 2021 Dog tags, due annually on February 15th, can be arranged by calling the municipal office.
 - Residents requiring additional garbage tags can contact the office, making payment through the drop box and an envelope will be available for pick up at a predetermined time.
 - Pre-authorized payments and inquires for water or taxes can be done over the phone, documentation can be left in the drop box.
2. The Armour, Ryerson and Burk's Falls Memorial Arena remains closed to the public. Staff are available to answer inquires as the building infrastructure is monitored daily by staff.
3. Public Works operations will not change.
4. The Heritage River Walk Trails remain open with restrictions of use for exercise, per the Order.
5. Council and Committee meetings will continue virtually and information regarding meetings are available upon request.
6. The Burk's Falls and District Library remains closed to the public with curbside pickup available.
7. The Almaguin Highlands Health Centre and Pharmacy Building remains open to the public with masks required.

Lastly, Council would encourage residents to continue to shop local and support your Almaguin Highlands community businesses, while observing Order regulations. The Village website provides a community directory for eateries, shops, and services, please contact each business to inquire about curbside pickup, delivery and updated hours of service.

Keep safe and remain healthy,
on behalf of all Council
Mayor Still
